Canadian Association of Chain Drug Stores Association Canadienne des chaines de pharmacies

The Voice of Community Pharmacy in Canada

La voix de la pharmacie communautaire au Canada

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CACDS 🖸

February 19, 2006

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Judy Carter 2112 Walnut Avenue Venice CA 90291 USA

Dear Judy:

Thank you for helping to make our annual Chain Drug Conference last week in Toronto a great success!

The results of our evaluation are in and I am pleased to report you received a 90% approval rating – topped only by the presentation on industry trends and insights from IMS Health. (The respondents represent a good cross section of delegates, which includes senior executives from our retail member companies – major Canadian chain drug stores -- as well as from companies that supply them, such as manufacturers of pharmaceuticals, over-the-counter products, and health and beauty aids).

We received a lot of positive comments about your appearance. Not only did you provide hilarious comic relief at the precise time on the agenda that it was required, you obviously took great pains to understand our industry and work that into your act. That really impressed the audience ... and us.

Please contact me if you ever need a reference. My colleagues and I would not hesitate to recommend you for any occasion.

Best regards

Nancy Bagworth Director, Communication nbagworth@cacds.com 416-226-9100 x 225