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Judy Carter and CEO Fred Smith

Ms. Judy Carter  
Comedy Workshop Productions  
2112 Walnut Avenue  
Venice, CA 90291

Dear Judy:

Just a quick note to thank you for adding so much to our meeting. As you know, it was a huge success!

Our original goal was to provide a motivational meeting for our employees that allowed them to receive a focused message on managing change without feeling like they were being preached to! Your keynote address was perfect. It allowed us to laugh at ourselves and our processes and still be able to understand that we have to be flexible to survive in today's world.

After you left, one of our speakers cancelled at the very last minute. In fact, I was handed a note advising me of that very fact as I was on the podium reading his bio. So, I told the audience what had happened and quickly added "YAHOO ... our speaker just cancelled". Of course, everyone quickly laughed and the tension of the minute was gone. We did recover by taking a break, coming up with a group exercise to fill the time and the meeting ended on a high note. I know you offered good advice; I just didn't know how quickly I would have to use it!

Enclosed is a copy of you and our Chairman, Mr. Fred Smith for your scrapbook.

Thanks again for all you did for us and best wishes for your continued success.

Sincerely,

Judy B. Watters  
Manager, Business Planning

Enclosure